

## Measures in relation to the Coronavirus

**Dear guest,**

Yes, we are continuing work as usual!

We will be available for you and your pet, but we want to do this with safety for you and our staff. That is why the Evidensia Dierenziekenhuis Hart van Brabant takes the following internal measures to prevent infection as much as possible:

- The doorknobs and other frequently touched surfaces are cleaned several times a day.
- Employees with cold symptoms or family members with cold symptoms stay at home
- We at least wash our hands after every contact and disinfect them as well.
- There is a transparent tarpaulin at the counter to prevent cross-contamination.
- The terminal is provided with a plastic cover and this is changed regularly.
- We do not shake hands and stay at an appropriate distance from you.
- We wear gloves as much as possible when examining and treating your pet.
- Some of our higher riskj colleagues wear a mouth cap and/or glasses.
- We stay as far away from each other as possible

We also ask for your cooperation and understanding:

- We ask you to disinfect your hands in the vestibule before entering.
- We ask you not to enter the clinic with more than 1 person.
- Please cough and sneeze on the inside of the elbow.
- Use paper handkerchiefs and throw them away after use.
- We ask you to hand over your pet to the assistant if requested and then wait outside or in the car.
- Exceptionally, you may sit in one of the waiting rooms.
- We ask you if you have a cold or other flu symptoms NOT to come but to send someone else with your pet.
- We ask you to pay by card and not in cash (if this is not possible we ask you to avoid hand-hand contact).
- We ask you not to operate our coffee machine yourself. We will be happy to serve you coffee, tea or chocolate milk if you wish.
- Visiting hours for admission patients are suspended until further notice.